

## **MARRIOTT VACATION CLUB HONORED AT FOURTH ANNUAL STEVIE AWARDS FOR SALES & CUSTOMER SERVICE**

**ORLANDO, Fla. – March 4, 2010 –** *Marriott Vacation Club*'s Global Owner Services was recently named "Contact Center of the Year (Over 100 Seats)" at the Fourth Annual Stevie Awards for Sales & Customer Service, which were presented on February 22 at the Eden Roc Renaissance Hotel in Miami Beach, Fla.

"Being recognized as the 'Contact Center of the Year' is a great honor and a wonderful acknowledgment of the daily commitment our Owner Services Associates in Salt Lake City put forth," said Ron Essig, vice president, global owner products and services for Marriott Vacation Club International. "The formula for our success continues to be our relentless focus on customer service."

Marriott Vacation Club's Owner Services is home to more than 450 Associates and provides outstanding customer service, worldwide reservations and Marriott Rewards assistance to over 400,000 Marriott Owners at more than 50 distinct resorts worldwide.

The Stevie Awards for Sales & Customer Service recognize and honor the accomplishments of sales, customer service, and call center professionals, departments and teams worldwide. This year's awards included more than 500 submitted entries across 27 categories for customer service and 41 for sales. The Stevie Award's Board of Judges and Advisors, a group that includes many of the leading figures in business, selected winners from among the finalists that had been narrowed down by business professionals worldwide during preliminary judging.

Previously, Marriott Vacation Club International received the coveted Stevie in 2003, 2006 and 2008 for "Best Sales Organization" and in 2007 was recognized as the "Best Customer Service Organization" at the American Business Awards.

### About The Stevie Awards

Stevie Awards are conferred in four programs: The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at [www.stevieawards.com](http://www.stevieawards.com).

### About Marriott Vacation Club

Marriott Vacation Club is a worldwide leader in vacation ownership with a program highly regarded for its quality and unique flexibility. In 1984, Marriott became the first branded hospitality company by nearly a decade to enter the timeshare industry. Marriott Vacation Club continues to expand with a diverse portfolio of over 11,000 timeshare resort villas throughout the U.S., Caribbean, Europe and Asia. Today, more than 400,000 Owner families around the globe own their vacations "the Marriott way," offering options to exchange weeks with priority within the Marriott Vacation Club portfolio or within Interval International's global system of more than 2,500 resorts in over 75 countries, trade their week(s) for Marriott Rewards points, or rent their week(s). For more information, please visit [www.marriottvacationclub.com](http://www.marriottvacationclub.com). For nightly rentals, please visit [www.marriott.com](http://www.marriott.com). Follow us on Twitter at [www.twitter/MarriottVacClub.com](http://www.twitter/MarriottVacClub.com).

Visit [Marriott International, Inc.](#) (NYSE:MAR) for company information.

###

James Woelbern / Amy Immerfall  
Marriott Vacation Club International  
(407) 513-6969 / [james.woelbern@vacationclub.com](mailto:james.woelbern@vacationclub.com)  
(407) 513-6968 / [amy.immerfall@vacationclub.com](mailto:amy.immerfall@vacationclub.com)